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# NAVY CASH SAILOR OF THE MONTH

## APRIL 2016



PS1 Ariella Feracho, PCU Gerald R. Ford (CVN 78), has been named Navy Cash Sailor of the Month for April 2016 by providing outstanding performance in support of the crew as Deputy Disbursing Officer and Deputy Navy Cash Accountable Officer.

With a strong sense of work ethic and a refreshing positive attitude, PS1 Feracho has proven to be a significant asset to the Command and an essential member of the Disbursing Staff, and was instrumental to the successful establishment of the Disbursing Operations and installation of Navy Cash onboard. PS1 Feracho demonstrated a comprehensive knowledge of the Navy Cash system by providing troubleshooting assistance and oversight of daily operations to ensure it is fully operational at all times. As a Quality of Life Program, Navy Cash enables the many ship merchants and crew of over 2300 Sailors to purchase services, merchandise; averaging \$75,000 monthly. PS1 Feracho's timely submissions of FORD's financial returns with zero accountability discrepancies demonstrate a high level of commitment to excellence; an outstanding achievement.

This level of support not only provides the crew with a superior standard of customer support it has impressed the Navy Cash Program Office and various stakeholders.

PS1 Feracho is well deserving of this recognition for her superb Disbursing Operation and management of the Navy Cash System.

Submitted by Hugh Chin. Navy Cash Fleet Support. NAVSUP Fleet Logistics Center Norfolk.

# NAVY CASH SAILOR OF THE MONTH

## MAY 2016



USS HIGGINS' (DDG 76) Disbursing Officer LTJG Bulmansi has been the named Navy Cash Sailor of the Month for May 2016.

LTJG Bulmansi recently completed a 7 month Fifth and Seventh Fleet deployment and has been a huge asset to the crew and the Navy Cash team since checking onboard April 2014.

LTJG's ability to adapt in the fast paced shipyard environment was demonstrated while providing timely oversight to the upgrade to Navy Cash 1.4.7 upgrade.

During a recent FEG audit, HIGGINS received an outstanding score due in part to LTJG Bulmansi keen eye to attention to detail, making HIGGINS Disbursing Operation one to emulate.

The tenacity and effective management of the Navy Cash system during deployment ensured all systems were good to go, always supporting crew morale. Dedicated, Passionate and Driven for excellence, LTJG Bulmansi has made HIGGINS' Disbursing operation one of the best on the waterfront. Bravo Zulu!!!

Submitted by Andrew Yager. Navy Cash Fleet Support. NAVSUP Fleet Logistics Center San Diego.

# NAVY CASH SAILOR OF THE MONTH

## JUNE 2016



ENS Ahmed Soliman of USS FITZGERALD (DDG 62) home-ported in Yokosuka has been selected as the Navy Cash Sailor of the Month for June 2016.

ENS Soliman has worked diligently to ensure a successful upgrade to Navy Cash 1.4.7, performing methodical troubleshooting and working to ensure the system is availability for the crew. During a long underway, ENS Soliman was able to maintain smooth Navy Cash operation for the vending machines and the ship store which significantly enhanced the crew's morale. The superb customer service ENS Soliman provides ensures that new sailors are familiarized with Navy Cash system capabilities, and account issues are aggressively worked quickly to resolution. The proactive approach employed ensures that Navy Cash system is operational during any of the ships's many robust evolutions. The superb service set a new standard for the S4 division that resulted in ZERO aged negative balance and created an environment where other merchants were able to perform their functions properly.

ENS Soliman's recent grade of "Outstanding" on the FEG audit is evidence that supports sound administration as Sales Officer and a literal commitment to duties and the Navy Cash Accountable Official, and is truly deserving of the recognition!

Submitted by Eli Bolina. Navy Cash Fleet Support. NAVSUP Fleet Logistics Center Yokosuka.



# Navy Cash SOP Change Notices

The following is a list of the most recent SOP change notices. Disbursing Officers are required to keep a copy of all effective SOP changes notices on file for inspection with their current version of the SOP. If you are missing any of the effective notices, you can download a copy from the Treasury Navy Cash website at [navycash.gov](http://navycash.gov) and click on "Procedures".

		NC Ver. 1.4.6.0 SOP Ver 1.13	NC Ver. 1.4.7.1 SOP Ver 1.15
2012-003	Residual Funds on Visitor Cards	✓	
2012-005	Automated Transfer of Dormant Profiles	✓	
2012-006	Navy Cash Depot Shipping Address Change	✓	
2012-007	Navy Cash, Marine Cash, and Navy Cash Visitor Card Cardholder Agreement	✓	
2012-008	Staff, Air Wing, Squadron, and Generic Private Merchants Settle Only to Merchant Strip Account	✓	
2012-009	Bank / Credit Union Account Information on Cardholder Web Site	✓	
2012-011	Court Orders and Levies and Subpoenas on Navy Cash Accounts	✓	
2013-002	Updating Generic Private, Staff, Air Wing, and Squadron Merchant Linked Accounts at Turnover	✓	
2013-003	Use of Official Mail Manager Merchant Card Now Mandatory	✓	
2013-004	Update to Navy Cash Cardholder Web Site	✓	
2013-005	Enrollment Forms Missing in Document Storage System Ashore—Revised	✓	
2013-006	Distribution of Ship's Store Profits to MWR and Other Miscellaneous Payments — Revised Procedures	✓	
2013-007	DASR and Revision to the Navy Cash Documentation Required in Financial Returns	✓	
2013-008	Maintaining Laptop Security Patches and Updates	✓	
2013-009	Before Cardholders Leave the Ship for a Pending Transfer or Discharge	✓	
2014-001	Navy Cash Cardholder Enrollment Form—New Edition	✓	
2014-002	Navy Cash Accountable Official Cards, Enrollment Forms, and Card Limits	✓	
2014-003	Rules of Behavior for Users of Navy Cash System	✓	
2014-004	Cashing Personal Checks and Cashing Out the Chip on Navy Cash Cards	✓	
2014-005	Appointment of Navy Cash Deputy Is Mandatory	✓	✓
2014-006	Transfer Member Profile and Unsuspend Account Using Disbursing Web Site	✓	✓
2014-007	Updated Recommendations for Spare Navy Cash Card Stocks	✓	✓
2014-008	Navy Cash System Administration Password Changes — Revised	✓	✓
2015-001	Navy Cash Merchant Established for Second Class Association	✓	✓
2015-002	Shipping Equipment with Batteries Contained in Equipment	✓	✓
2015-003	New EOM Summary Report and Elimination of EOM Spreadsheet	✓	✓
2015-005	Navy Cash Equipment Ownership and Maintenance Responsibilities	✓	✓
2015-006	Recommendations for Spare Navy Cash Card Stocks—Revised	✓	✓
2015-007	Navy Cash System Documentation Now Available on SAILOR 2.1	✓	✓
2016-001	Residual Funds on Navy Cash Cards	✓	✓
2016-002	Treasury Navy Cash / Marine Cash Website Address Change	✓	✓
2016-003	Navy Cash System Administration Password Rotation —Revised	✓	✓
2016-004	Recommendations for Spare Navy Cash Card Stocks—Revised	✓	✓

# Message from the OTCnet Team

**Most ships OTCnet operations (check scanning and deposit reporting) are not possible due to the recent security upgrades to Internet Explorer (IE) and Windows Operating Systems (OS) in order to implement OTCnet v2.2.**

**The following 7 ships have COMPOSE workstations with IE11 and can continue w/normal OTCnet operations.**

USS Michael Murphy  
USS Dewey  
USS Sterett  
USS Philippine Sea  
USS Frank Cable  
USS James E Williams  
USS Wayne E Meyer

**Over the next several weeks, the remaining ships will receive an IE11 update on the Navy Cash workstation with the assistance of JPMChase. This update to the IE11 web browser will support the OTCnet deposit reporting capability; however, ships will be unable to support check *scanning capabilities*.**

**The OTCnet team will stay in constant contact during this period of change; as well as provide updates on status of work stations. If you have any questions or concerns with regards to your ship's status, please direct them to any of the following points of contact:**

Matthew Winter, OTCnet Assistant Program Manager	<a href="mailto:matthew.winter1@navy.mil">matthew.winter1@navy.mil</a>
Hugh Chin, FLC Waterfront Support (LANTFLT)	<a href="mailto:hugh.chin@navy.mil">hugh.chin@navy.mil</a>
Andrew Yager, FLC Waterfront Support (PACFLT)	<a href="mailto:andrew.yager@navy.mil">andrew.yager@navy.mil</a>
Elias Bolina, FLC Waterfront Support (Yokosuka)	<a href="mailto:elias.bolina@fe.navy.mil">elias.bolina@fe.navy.mil</a>
Sherri Phillips, DFAS Financial Management Analyst	<a href="mailto:sherri.phillips2.civ@mail.mil">sherri.phillips2.civ@mail.mil</a>

The contingency Mail-In Treasury General Account (MITGA) program should be considered for all ships to make deposits. Any of points of contact listed above can assist with setting up the MITGA program.

Please follow Link to full MITGA Procedures:

[https://www.publicdebt.treas.gov/fsservices/gov/rvnColl/otcNet/rvnColl\\_otcnet\\_emergency.htm#procedure\\_2](https://www.publicdebt.treas.gov/fsservices/gov/rvnColl/otcNet/rvnColl_otcnet_emergency.htm#procedure_2)

# Additional Resources



Navy Cash technical documentation is being moved to SAILOR 2.1 hosted by SPAWAR.  
Documents will be available at: <https://sailor.nmci.navy.mil/sailor/Home.cfm>.

## Navy Cash Treasury Website

<https://www.fiscal.treasury.gov>

## NAVSUP News and Media

<https://www.navsup.navy.mil/navsup/news>

[NAVSUP Features Innovation at Sea-Air-Space Expo 2016](#)

## Future Training Events

**2016 Refresher Training (Training is the 3<sup>rd</sup> week of the month. Non San Diego/Norfolk training to be combined with a Service Call if possible)**

Location	Date
Pearl Harbor, HI	29 June - 1 July
Yokosuka, JA	12 - 16 September
San Diego, CA	September TBD
Norfolk, VA	October TBD
San Diego, CA	December TBD

## Supply Corps Historical Figure



**Samuel Hambleton** (1777–1851) was an officer in the United States Navy who served with distinction during the War of 1812. Hambleton was born in 1777 in Talbot County, Maryland at "Martingham", an estate granted to his great-great-grandfather, William Hambleton, by Lord Baltimore in 1657. Entering the Navy and quickly becoming the first Purser of the Navy on 6 December 1806, he served as Acting Lieutenant in *Lawrence* during the Battle of Lake Erie in the War of 1812. A detailed and avid journalist and letter-writer, Hambleton's wartime journal, housed at the Maryland Historical Society, has become one of the most-used primary sources by historians researching the Battle of Lake Erie.

From Wikipedia, the free encyclopedia.



# Points of Contact

## JPMorgan Chase Customer Service Center (CSC)

JPMorgan Chase Customer Service Center (CSC)

Cardholders: (866) 3NAVYCASH or (866) 362-8922

Website: [www.navycash.com/login/login](http://www.navycash.com/login/login)

E-mail: [navycash@ezpaymt.com](mailto:navycash@ezpaymt.com)

Disbursing Offices/Merchants: (866) 6NAVYCASH or (866) 662-8922

Website: [www.navycashcenter.com](http://www.navycashcenter.com)

Email: [navycashcenter@ezpaymt.com](mailto:navycashcenter@ezpaymt.com)

Others:

FAX: (866) CHASE01 or (866) 242-7301

Enrollment Forms (Fax): (888)-344-3796

Settlement items: (813)-432-4793

## NAVSUPHQ Navy Cash Program Office

Eric Burks, Navy Cash Supervisor

Beth Pollock, Program Manager

Michael Harants, Assistant Program Manager

Edie Gross, Logistics Manager

Wayne Kepley, Operations Manager

Mike Hassick, Financial/Shipboard Auditor

Derek Takara, Training

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For archived Navy Cash Bulletins, please visit:

[www.fiscal.treasury.gov/fservices/gov/pmt/navyMarineCash/news.htm](http://www.fiscal.treasury.gov/fservices/gov/pmt/navyMarineCash/news.htm)